CLEANING POLICIES & PROCEDURES

In response to the COVID-19 pandemic, we've updated our cleaning protocols and procedures.

• All GRCM staff and volunteers are required to wear a properly fitting mask.
• GRCM staff and volunteers will have their temperatures taken upon entry to the museum. Anyone with a temperature above 100.4 will be asked to stay home.
• Museum capacity is limited and advanced registration is required.
• The museum is open on Tuesdays for members only. The museum is open to the public Thursday through Saturday for 2-hour play sessions.
• Public areas of the museum are cleaned and disinfected regularly throughout the day, including high-touch surfaces such as door handles, handrails, and elevator buttons.
• After closing each night, the entire museum is deep-cleaned by a professional cleaning company.
• All cleaning and disinfecting products meet CDC guidelines. We utilize EPC-approved hospital grade and child-safe cleaning products. Specifications are available upon request.
• We’ve increased the fresh airflow in our HVAC system and change the filters with increased frequency. Our airflow has been rated 5 stars by the state of Michigan.
• We’ve installed a low contact entry with plexiglass barriers and cashless payment using customer-facing Apple pay and credit card readers.
• Additional hand sanitizing stations have been installed throughout the museum. Classroom spaces and bathrooms are also available for hand washing.
• Restrooms are cleaned hourly and deep-cleaned professionally each day after closing. Our restrooms are equipped with touchless trashcans, automatic sinks, and automatic toilet flushers.
• Food will not be allowed in the museum at this time.
• Drinking fountains are temporarily closed. Guests are encouraged to bring their own drinking water.
• Toys and manipulatives for each exhibit will be rotated daily and thoroughly sanitized while out-of-rotation.
• Imagination Laboratory, sensory materials, sand and water tables and other communal high-touch programming have been temporarily removed from the museum.
• All indoor events and field trips have been suspended until further notice.

Guest Responsibilities

• To help protect our youngest guests, it is currently museum policy that all guests ages two and over are required to wear a mask or face covering. Masks must be cloth or disposable medical masks and fully cover the nose and mouth. Medical exemptions, face shields and mesh masks are not accepted. Additional masks are available at the front desk.
• Wash your hands frequently and utilize hand sanitizer upon entering and exiting the museum.
• Guests are encouraged to play within their pod.
• We will be taking temperatures upon entry to the museum. Guests with a temperature higher than 100.4 will be asked to reschedule their play session for another day.
• If you or a family member are sick and/or have symptoms related to the COVID-19 virus, like fever, chills, cough, shortness of breath, muscle aches, sore throat or new loss of sense of smell/taste, please stay home. If you or a member of your household have been exposed to someone who has tested positive for the COVID-19 virus in the last 14 days, or if there is someone in your household who is waiting on the results of a COVID-19 test, please stay home. If you don't feel well for any reason, please stay home. All tickets are non-refundable, but we are happy to reschedule your tickets if needed. We look forward to welcoming you when you feel better.